

July 9, 2021

Dear Residents, Families and Employees,

Kristin Lovett is moving to Montana where she will become director of rehabilitation for a long-term care community and return to practicing physical therapy. Her last day at Linden House will be August 3, 2021. I know you will join me in wishing her well and every success in her new position.

Kristin and her husband decided to live in Montana because of its outdoor lifestyle and to be closer to her family. In Kristin's words:

This has been an extremely difficult decision. Cambridge has been my work family for 10 years. I have enjoyed the comradery with my colleagues, the opportunities afforded me to grow my skill set, the challenges and rewards of working in leadership, and the benefits of building a team of dedicated professionals to improve life quality for seniors. I am proud of the team's accomplishments at Linden House over the past year and a half and I know they will continue to improve their departments to achieve continued success and provide the best customer service for Linden House residents and families.

Kristin began her employment with Cambridge Healthcare in August 2011, as Executive Director of Rehabilitation Services for all our operations. After a few years, she was promoted to Executive Director of Clinical Services and, after obtaining her assisted living administrator license, was promoted again to Executive Director of Linden House. Kristin's performance with Cambridge has been exemplary and she has met every challenge we (and most recently COVID-19) have given her.

Josiah ("Joe") Osborn will be replacing Kristin as Executive Director of Linden House. Born and raised in Ohio, Joe enlisted in the United States Air Force after the 9/11 attacks where he served 8 years as a non-commissioned officer with duties including combat medic instructor. He received a Master of Science in Healthcare Administration, cum laude, from Ohio University in 2009 and was the administrator of an Ohio skilled nursing community for 5 years. In 2015, Joe relocated to Virginia to be Administrator of Health Services for Westminster Canterbury of the Blue Ridge and, 4 years later, left there to accept the executive director position at a 100-unit assisted living community. We recruited Joe with the assistance of a national search firm and are confident he will provide Linden House outstanding leadership and resident-centered care.

I will be sending invitations for a welcoming reception for Joe on August 6, 2021, and look forward to introducing him to everyone. Please come.

Scoot Stovall

Vice President, Operations

Cambridge Healthcare Management, LLC